jfs
of western massachusetts

VOLUNTEER TO BE AN APPOINTMENT COMPANION

Resettled families often have no means of transportation other than JFS staff and volunteers.

Appointment Companions help families get to important appointments, attend events, and complete their grocery shopping.

There are two ways to be an Appointment Companion:

OPTION ONE: DRIVER

Transport families in your own vehicle.

OPTION TWO: BUS BUDDY

Public transportation. Help families learn to take the bus.

CONTACT US

scan the QR code to go to our website

Email: Olga at: volunteer@jfswm.org

phone: 413-737-2601

website: https://jfswm.org/volunteer/

APPOINTMENT COMPANION DETAILS

Time Commitment: 2-15 hours/week; flexible days (M-F)

Location: Greater Springfield

Requirements:

Option One: Driver

- Access to a driving license and a car
- Ability to devote 2-3 hours at a time with each trip
- Ability to be flexible around time

Option Two: Bus Buddy

- A good understanding of the public transportation system
- Ability to communicate with clients through Google Translate or repeating information in different forms of communication
- Flexibility to be with the family for a few hours to learn the routes
- Ability to have fun on this bus tour!